# NPA Data Science Learners' Guide to the **National Progression Award** Data Education in Schools

### Level 5 NPA Data Science Notes 2025

Data Education in Schools

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### Introduction

Welcome to the NPA Data Science Notes for 2025! These notes are designed to guide you through the content for your NPA Data Science qualification.

These notes have been written for the updated (2024) NPA Data Science specification.

This document is a summary document covering the core concepts that you will need to know in order to learn the content and undertake the assessments. It can be used by educators to introduce each topic, or for learners as they go through the course as a support resource.

Throughout the guides, you will come across links to videos, and lessons which relate to the content.

These notes are organised by learning outcome. At the beginning of each Outcome section, you will find links to the lessons related to that Outcome.

### **Support and Resources**

These guides have been written with the support of the University of Edinburgh's Data Education in Schools team. The Data Education in Schools project aims to work with schools and colleges that are delivering this course. To date, they have worked with every school delivering this qualification, providing professional learning, facilitating sharing of resources, and working together to review materials and share the development workload.

Visit www.dataschools.education for more information about support materials.

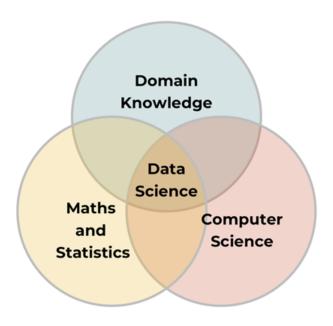
For the NPA Lessons which were developed for the previous version of this course, visit www.dataed.in/learndata. These lesson materials are also linked to throughout this guide in relevant sections.

Visit dataed.in/NPADS for more information about the qualification on the SQA site.

This document covers the Level 5 Data Science unit in particular. There are separate documents available for other levels. [Insert link to other documents here]



Scan the QR code or go to dataschools.education/level-5-data-science-lessons/ for relevant lessons and resources for this unit, separated by outcome.



### Outcome 1 - Describe data science.

### What is data?

### **Definition**

**Data**: facts that can be analysed or used in an effort to gain knowledge or make decisions; information.

Data facts are distinct pieces of information that are stored and formatted so that they can be automatically interpreted by a computer. Data allows visibility of what has been happening and supports good decisions to be made for the future.

Data on its own is not valuable. Data is raw, unorganised facts that need to be processed, organised, interpreted, structured and presented before it can be turned into information. This information can then be actioned or used to create value.

### What is Data Science?

The field of **data science** combines computer science, specific knowledge about a particular topic or subject area, and mathematical skills to extract insights and knowledge from data. The ability to identify the problem to solve, the correct data to use, carry out the analysis, and then implement the outcome requires all three areas to be brought together. If any one of these areas is missing, it is not possible to extract value effectively from data.

The terms **data science** and **data analytics** are often used interchangeably; however, analytics is more focused on finding insights in the data, rather than just the tools and techniques for dealing with large amounts of raw data. A data insight is an "a-ha" moment from data. Ideally it is actionable, so that once that nugget of information is known, a tangible action can be carried out.

### 1a - Describe the applications, benefits and challenges of data science.

### **Applications of data science**

### **Personal**

• Translation apps and websites • Image recognition • Speech recognition devices • Personalised medical treatment plans • Self-driving cars • Movie recommendations • Website sort-order and recommendations

### **Business**

- Fraud detection Financial risk estimation Preventing customer attrition Delivery logistics
- Testing marketing approaches Airline route planning Real-time pricing optimisation Personalised advertising

### **Government**

• Detecting tax evasion • Preventing cyber attacks • Detecting terrorism threats • Improving national security • Improving health services • Coordinating responses to emergencies such as floods, terrorist attacks or pandemics across multiple services

### Benefits of using data science

- Better / faster decision-making.
- · Improved operations and processes.
- Creation of a data product.
- · Understanding customer trends.
- Creating innovative products and services.

### Challenges of data science

- Data Quality: Inconsistent, incomplete, or inaccurate data can affect model outcomes.
- **Data Privacy and Security**: Ensuring compliance with regulations and protecting sensitive information is crucial.
- Bias and Fairness: Avoiding bias in data and models is vital to ensure equitable outcomes.
- **Cost**: Resources required for storage, processing, and talent can be expensive.

### 1b - Describe the steps in solving a problem using data science.

### **PPDAC**

The **PPDAC** cycle is a framework to follow when asking and answering real-world problems using data.



### Problem:

Identify the question being solved.

- 1. How much, or how many?
- 2. Which category or group does this belong to?
- 3. Is this weird?
- 4. Which is the best option to choose?

### Plan:

Decide how to answer the question.

- 1. What data is needed to solve this question?
- 2. Where will this data come from?
- 3. Is there access to the data, or will it need to be collected?
- 4. Will there be sufficient volume of data to provide a robust answer?
- 5. Where and how will the data be stored?
- 6. Are there any ethical implications of collecting and using this data?

### Data:

Collect and store the data securely.

- 1. Data quality checks
- 2. Data understanding
- 3. Data dictionary creation

### **Analysis:**

- 1. Preparation
- 2. Manipulation
- 3. Visualisation
- 4. Data modelling
- 5. Validation of feelings

### **Conclusion:**

Summarise and communicate

- 1. How does the data answer the original statement?
- 2. Are there any aspects of the original question that has not been addressed?
- 3. What are the conclusions?
- 4. What could be done differently next time?
- 5. What should happen next?

The planning phase of a data science project is critical, as often similar analyses may have been carried out in the past. Not only can time be saved by not repeating existing work, but previous analyses can also be built upon and extended.

### 1c - Identify sources of public and private datasets.

### **Identify sources of public and private datasets**

Data can be categorized into public and private sources. Public datasets are accessible to everyone and often provided by government bodies, organizations, and educational institutions. These resources support transparency and innovation across various sectors. On the other hand, private datasets are restricted and require special permissions, offering detailed and proprietary information typically used for business and research purposes.

### **Public Datasets**

- Government Portals:
  - Data.gov.uk
  - European Union Open Data Portal
- Organizations and International Bodies:
  - World Bank Open Data
  - United Nations Data
- · Educational Institutions:
  - UCI Machine Learning Repository
  - Kaggle Datasets
- · Research and Science:
  - CERN Open Data
  - NASA Open Data
- · Social Media and Internet:
  - Twitter API
  - Reddit Datasets

The Data Education in Schools team has a collection of publicly accessible datasets. You can view the Trello Board to see them.

### **Private Datasets**

- · Corporate Data:
  - Internal company databases
  - CRM systems (e.g., Salesforce)
- · Subscription Services:
  - Bloomberg Terminal (financial data)
  - Nielsen (consumer and market data)
- · Partnership Datasets:
  - Collaborative projects between companies
- · Proprietary Research:
  - Market research firms like Gartner or Forrester
- Industry-specific Sources:
  - Healthcare records (accessible with appropriate permissions)
  - Retail transaction data

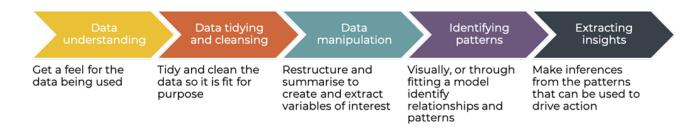


Figure 1: PPDAC's analysis step

### 2 Outcome 2 - Describe methods of data analysis.

### **Analysis Steps**

Data analysis involves the transformation of raw data into useful information or insights in a structured and organised way.

It is generally accepted that around 80% of any data analyst's time is spent cleaning and manipulating data. These activities are both important and time consuming. The other activities involve detailed understanding of the dataset before any manipulation and ensuring that conclusions are drawn, and actions are taken at the end of the process.

There is a structured approach to carrying out a data analysis, which if followed will minimise mistakes and maximise the validity of the conclusions or insights extracted from the data. This is what would be done within PPDAC's analysis step as seen in Figure 1.

### 2a - Describe common data types and data formats.

### **Data Types**

### **Data type**

How data is stored internally to the computer.

Examples of data types:

- Integers: Whole numbers with no decimal or fractional parts.
- Floating point: Numbers that can contain a decimal or fractional part.
- Character: A single text character which can be a letter, number, or symbol.
- Boolean: Can take two possible values, such as true/false or yes/no. Often stored as 0 and 1.
- **Date and time:** The number of days or seconds passed since the 'epoch' date, normally 1/1/1970.

Changing the data type will affect the precision of the value stored.

### **Data Formats**

Examples of different data types displayed using a variety of formats are given below:

Data type	Display format	Stored value	Displayed value
Floating point	1 decimal place	22.6176470588235	22.6
Floating point	percent	0.4893	48.9%
Date	%d-%m-%y	18496	22-08-20
Date	%B %d, %Y	18496	August 22, 2020
Date	%b %Y	-2000	Jul 1964
Time	%Y-%m-%d %H:%M:%S	1584801002	2020-03-21 14:30:02
Time	%r	1584801002	02:30:02 pm
Time	%c	-1613826000	Mon 11 Nov 11:00:00 1918
Boolean	TRUE/FALSE	1	TRUE
Floating point	£	24.99	£24.99

### Structured and Unstructured Data

We can separate data into structured and unstructured.

Structured data is organised in a specific format. For example, a table with rows and columns, where each column has a defined data type like integers, strings, or dates, allowing for easy storage and analysis.

Unstructured data lacks a predefined structure - for example, documents, images, or social media content.

### **Types of Data**

- Nominal: Data that represents categories with no intrinsic order.
  - Examples: Colours (red, green, blue), types of fruit (apple, banana, cherry).
- Ordinal: Categorical data with specific order or ranking.
  - Examples: Survey ratings (satisfied, neutral, dissatisfied), education levels (high school, bachelor's, master's).
- Categorical: Data that can be divided into specific groups of categories.
  - Examples: Yes/no questions, types of vehicles (car, truck, motorcycle).
- **Discrete:** Quantitative data with distinct, separate values that can be counted.
  - Examples: Number of students in a class, number of cars in a parking lot.
- **Continuous:** Qualitative data with an infinite number of possible values within a range.
  - Examples: Height, weight, temperature and time.

### 2b - Describe the composition of a structured dataset.

### **Describe the Composition of a Structured Dataset**

Structured datasets are organized in a way that makes them easily accessible and analyzable. They typically consist of specific data structures which store and manage data efficiently.

**Strings:** A collection of characters combined to create alphanumeric text. Used for storing words, sentences, or identifiers such as names and codes.

**Array:** A fixed-size structure for storing items of the same data type. Efficient for managing static collections of numeric data or other simple data types (such as strings).

**Vector:** A one-dimensional array, commonly used in mathematical computations. Useful for storing operations that require linear data processing like statistical analysis.

**List:** A dynamically sized structure which can contain different data types. Flexible for storing collections of varied data types, such as numbers and strings.

**Data Frame:** A two-dimensional structure designed for holding datasets. Each column can hold different data types, but all must contain the same number of items. Essential for data analysis, allowing for efficient manipulation of complex datasets, typically seen in tools like R or Pandas (Python).

### 2c - Describe methods of cleaning and transforming data.

### **Cleaning data**

Why Do We Need to Clean Data?

Cleaning data is essential in data science because raw data is often messy, containing errors, missing values, or inconsistencies that can lead to incorrect conclusions. By cleaning data—removing duplicates, filling in gaps, and correcting mistakes—we ensure that analysis is accurate and reliable. This helps us make better decisions based on trustworthy information. For example, if a dataset has spelling mistakes in category names, it could lead to misleading results when sorting or filtering data. Cleaning data improves the quality of insights we can gain, making it a crucial step in any data science project.

The Steps in Data Tidying.

The first step in preparing data is to tidy it up. There are a few activities that this could involve, including:

- **Naming or renaming columns** so that the data is easily understood, and the names are informative.
- **Dropping unnecessary columns** so that only those required for the analysis remain. This saves disk space and speeds up processing.
- **Reformatting columns** so that numbers and dates/times are stored correctly and not as strings.
- Fixing strings so that the case (upper/lower) and spaces are consistent, allowing comparison.

### 2d - Describe methods of keeping data secure.

If data is private, it is critically important to both individuals and businesses to keep it secure. This will stop it falling into the wrong hands.

Keeping data safe is everybody's responsibility. Human beings are often unknowingly the weakest link in keeping data secure.

### **Personal data**

information that relates to an identified or identifiable individual

Strategies for keeping personal data secure might include methods such as:

- **Strong passwords**: a combination of letters, numbers and special characters that are difficult to guess by a person or program.
- **Password manager**: a software that securely stores passwords that a user has for online accounts.
- Anti-virus software: Software designed to detect and destroy computer viruses.
- **Using encryption**: A way of scrambling data so that it can only be decoded by the intended recipient.

The data itself should also be secured by being encrypted both whilst being stored and when in transit. It is also good practice to ensure it contains a minimum amount of sensitive information in the first place.

- **Physical security**: Ensuring that the physical location of data is well secured, allowing only those who should access it physically.
- **Backups**: To avoid accidental loss of data by deletion or corruption, regular backups should be taken.
- Access Limitation: Only users with a valid reason to access the data should be able to. Permissions should be time limited and removed when no longer required.
- **Testing & Monitoring**: Regular ethical hacking tests to identify weaknesses should be carried out. Monitoring of systems access can also identify data breaches.

### 2e - Describe descriptive statistics used to summarise a dataset.

Descriptive analytics focuses on summarizing historical data to identify patterns and trends. It answers the "what happened" question and provides a clear picture of the past.

- Sum / Totals: The total value of a set of numbers, found by adding them together.
- Averages (Mean, Median, and Mode):
  - Mean: The sum of all values divided by the number of values, giving the central value of a dataset.
  - *Median*: The middle value when data is arranged in order, useful when there are extreme values (outliers).
  - Mode: The most frequently occurring value in a dataset, useful for identifying common trends.
- **Range:** The difference between the highest and lowest values in a dataset, showing how spread out the data is.
- **Percentiles:** Values that divide a dataset into 100 equal parts, helping to compare individual data points to the overall distribution (e.g., the 90th percentile means a value is higher than 90% of the other values).

Mark	Tally	Frequency
4	11	2
5	Ű	2
6	,IIII,	4
7	<del>    </del>	5
8	IIII	4
9	JI	2
10	1	1

Figure 2: A frequency table

• **Frequency Tables:** A table that shows how often each value or group of values appears in a dataset, making it easier to identify patterns and trends.

### 2f - Describe commonly used data visualisations and give examples of appropriate use.

### **Frequency tables**

Frequency tables (Figure 2) provide a structured way to display how often each value in a dataset occurs. They are particularly useful for summarizing categorical data and identifying patterns.

A typical frequency table lists categories alongside their corresponding counts or frequencies. They offer a clear, concise overview of data distribution, making it easier to spot trends and outliers. Frequency tables are often used as a preliminary step before creating more complex visualizations like bar charts or histograms.

### **Dot plot**

In a dot plot (Figure 3, 4), each dot represents a single observation. For example, this dot plot records the month each child in a class of children was born. The dots can also be swapped for icons or images for a more visually appealing graphics.

### **Bar Chart**

Bar charts (Figure 5) use rectangular bars to compare values in different categories. The bars normally show the counts or sizes of categorical data. Since there is no connection between the bars, they are normally shown not touching.

A horizontal bar graph (Figure 6) is often a good option when there are many categories, or the category labels are long. It is also possible to reorder the bars, which makes it easier to see the smallest and largest categories. These can also be highlighted by using different colours.

### Line graph

Line graphs (Figure 8) are used to show the change, or evolution of a numerical variable as another quantity varies. Both the x-axis and y-axis are numeric, with the x-axis containing the varying

## A dot plot Birth month for a class of children

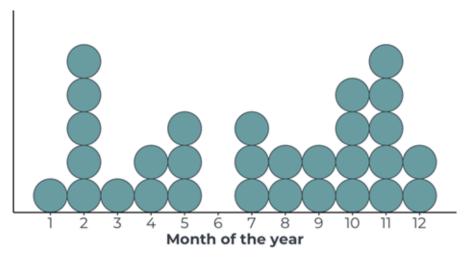


Figure 3: A dot plot.

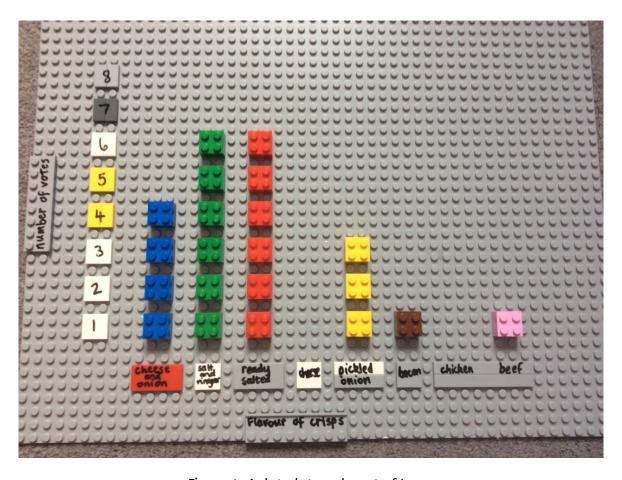


Figure 4: A dot plot made out of Lego.

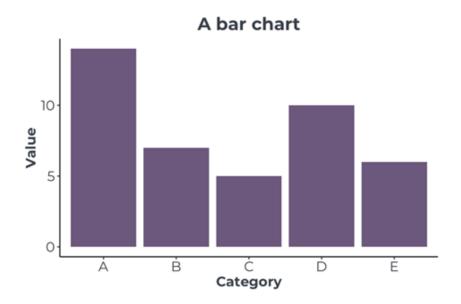


Figure 5: A bar chart.



Figure 6: A horizontal bar chart.

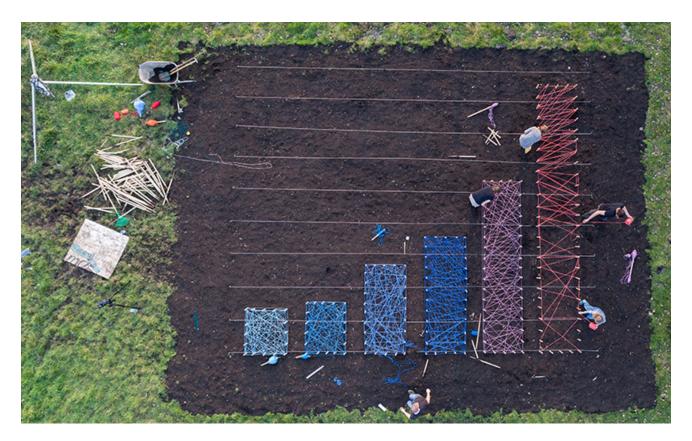


Figure 7: A vertical bar chart being made in a garden.

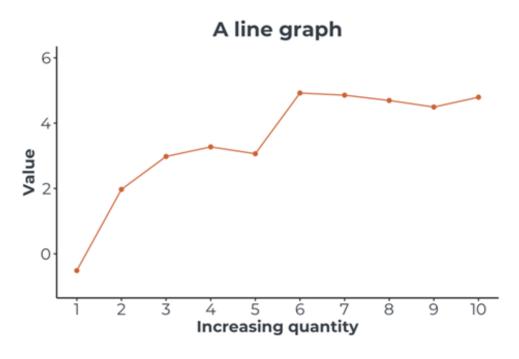


Figure 8: A line graph.

### SUBSTANTIAL **Netflix Keeps Pulling Ahead Of The Competition** Paid Streaming Subscribers, by Platform [Worldwide, quarterly] 300M 283M 250M 200M 150M **NETFLIX** max 100M DISNEP + 68M 50M 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 2024 CHARTR Source: Company filings | Warner Bros Max includes HBO Max and Discovery+

Figure 9: Line chart showing streaming service subscribers by platform.

## A pie chart

Figure 10: A pie chart.

quantity. This is often time but could be another varying quantity such as temperature or distance. The data points in a line graph are joined sequentially by lines.

### **Pie Chart**

Pie charts (Figure 10) show the proportion of a whole. The total of the pie must add up to 100%. Although popular, pie charts are often not the best choice of graph to use, since it is much more difficult for human brains to estimate relative angles, or segments of the chart.

When they are used with more than two or three segments, it isn't easy to pick out slivers or compare relative segment sizes. A bar chart (Section 2.7) can always be used in place of a pie chart and is much clearer to read.

### Histogram

A histogram might look very similar to a bar chart, but it is fundamentally different since it is plotting numerical rather than categorical data.

Histograms (Figure 12) are used to examine the distribution of a numerical variable. The x-axis contains the value of the numerical variable, which is then binned into ranges, and the frequency of points in the range is displayed on the y-axis. The bars on a histogram should always be displayed as touching, since the variable is continuous.

### **Scatterplot**

Scatterplots (Figure 13) are used to show the relationship between two numerical variables. Both the x-axis and y-axis contain numerical quantities. There is often a line of best fit added to demonstrate the relationship between the two variables.



Figure 11: Pie chart showing the amount of pie eaten versus the amount not (yet) eaten.

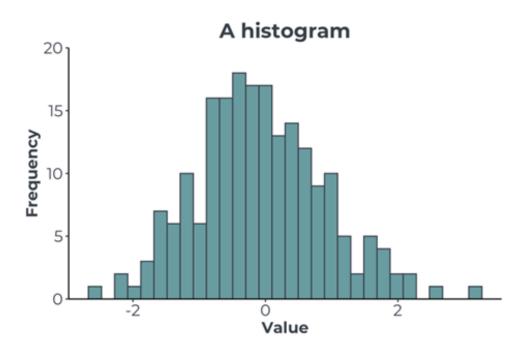


Figure 12: A histogram.

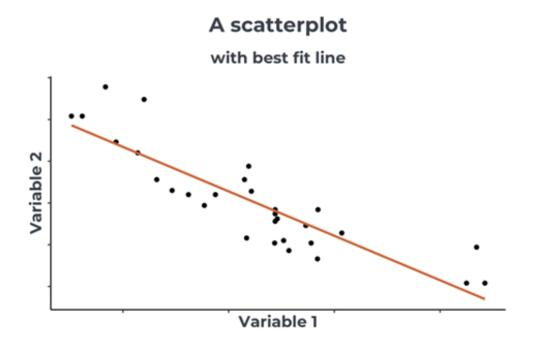


Figure 13: A scatterplot

### Selecting an appropriate graph type.

Choosing the right graph type is crucial for effectively communicating data insights. Different graphs serve different purposes:

- Bar Charts: Ideal for comparing quantities across categories.
- Line Graphs: Best for showing trends over time.
- **Pie Charts:** Useful for displaying proportions within a whole.
- Scatter Plots: Effective for illustrating relationships between two variables.
- **Histograms:** Excellent for displaying frequency distributions.

Consider the nature of your data and the message you want to convey to select the most appropriate graph type.

### Making a chart accessible

Ensuring charts are accessible to all users enhances inclusivity:

- Use Descriptive Titles and Labels: Clearly explain the chart's content.
- Colour Contrast: Select high-contrast colours for better visibility.
- **Text Alternatives:** Provide alt text or descriptions for screen readers.
- Legend Clarity: Ensure the legend is easy to understand.
- Interactive Features: Allow users to adjust settings like font size or contrast.

These practices help ensure that everyone can interpret and understand your data visualizations.

### 3 Outcome 3 - Analyse a dataset to identify patterns and trends.

In this outcome, you will apply the knowledge that you have gained in Outcome 1 and Outcome 2. You will perform analyses on datasets!

### **Spreadsheets**

Spreadsheet tools are suitable for quick ad-hoc data analysis and visualisation. The two most popular tools are Microsoft's **Excel** and **Google Sheets**. Both tools have scripting languages which can be used to automate repetitive tasks. Challenges with all spreadsheet tools include auditability, error checking and reproducibility of analysis.

### **Excel (Figure 14)**

- · Available at office.com
- Wide array of graphical choices
- Maximum dataset size of 17 billion items
- · Version control not automatic

This video by Kevin Stratvert gives a helpful introduction to Excel: Video.

### **Google Sheets (Figure 15)**

- · Available at sheets.google.com
- More limited set of graphical choices
- Maximum dataset size of 5 million items
- Automatic version control

Google Sheets works similarly to Excel, with some differences in syntax and capabilities.

### **3a - Import Data from an External Source.**

Importing data is the first step in data analysis and involves retrieving datasets from various sources such as databases, online repositories, or local files. This process often requires:

- Selecting Data Source: Determine where the data is stored, such as a CSV file, SQL database, or API.
- **Utilizing Software Tools:** Use tools like Python (with pandas), R, or Excel to read and import the data.
- **Handling File Formats:** Be aware of different file formats like JSON, Excel, or XML, and use appropriate methods to import them effectively.

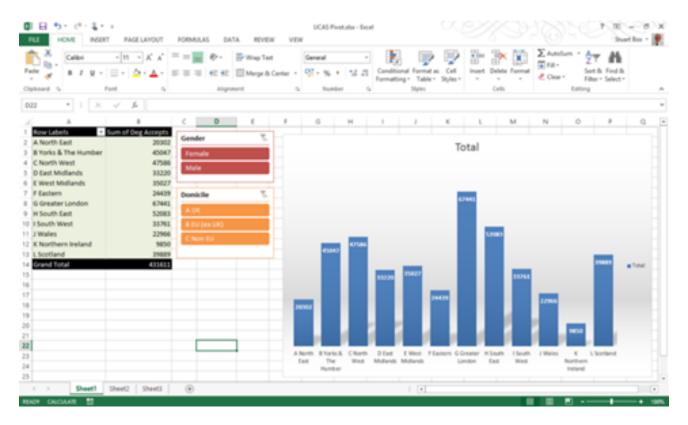


Figure 14: A screenshot of Microsoft Excel.

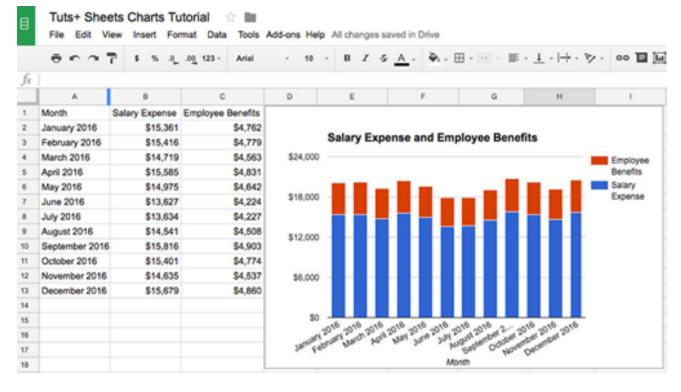


Figure 15: A screenshot of Google Sheets.

### 3b - Describe a Dataset.

Describing a dataset involves providing a comprehensive overview to understand its structure and content. It typically includes:

- Metadata Overview: Detailing the dataset's origin, purpose, and update frequency.
- **Summary Statistics:** Providing insights into key figures such as mean, median, minimum, and maximum.
- **Variable Exploration:** Describing each column, including data types and any unique characteristics.
- Data Quality Assessment: Highlighting any missing values or potential anomalies.
- **Contextual Relevance:** Explaining how the dataset aligns with the objectives of the analysis.

These steps help form a clear understanding of the dataset, guiding effective analysis and interpretation.

### 3c - Perform data cleaning and transforming.

You are required to carry out the steps to tidying and cleaning a dataset. Refer to Section 2.4 for these steps.

### 3d - Perform basic analyses including sort, filter, consolidate, group and summarise.

This section describes the practical steps you need to take to perform certain basic analysis on an Excel database.

### Sort

To sort in Excel, do the following:

- 1. Select all the data including the headings that you need to sort.
- 2. In the Home ribbon, click on 'Sort Filter' then on 'Custom Sort...' **OR** Right click and find the 'Custom Sort... option.
- 3. Choose the column header you would like to sort by (e.g. height\_m)
- 4. Select the order you want to sort by (e.g. smallest to largest)

### **Filter**

### Filter

To choose some of the rows in a dataset based on some criteria.

When filtering data it can help to think about the following questions:

- What data do I have?
- · What do you **need** from the data?
- What **criteria** do I need to filter my data by?

### How to Filter in Excel

- 1. To turn on the filter options highlight all the data you want to filter.
  - Press 'Ctrl' and 'Shift' and 'L' if you are using Windows or 'Command' and 'Shift' and 'L' for Mac at the same time.
  - This tells Excel to make your selected cells a table. Excel now shows filter arrows next to each heading. We can use these to filter our data.
- 2. Click on the small arrow that has now appeared next to the column you want to filter, and select 'Number Filters'.
- 3. Fill in the 'Custom AutoFilter' box and press OK.

### **Summarise**

### **Summarise**

To condense the rows in a dataset (often to a single value) by performing a calculation on the data items within a variable.

In the similar way that you can perform calculations on columns of data, you can perform calculations on rows of data.

The most common calculations performed on rows of data are,

- Count (number of rows)
- Total
- Average

### **Summarising in Excel**

- 1. Create a new dataset with the variable headings you have selected and row labels for summary types you will calculate.
- 2. Type in the calculation you will use to summarise the data.
- 3. Copy the calculation you have just typed into the first variable, and paste into the remaining variables of the new row.
- 4. Repeat the process for any other summary calculations you need.

### **Consolidate**

### **Consolidating Data in Excel**

- 1. Open the worksheets containing the data you wish to consolidate.
- 2. Create a new worksheet where you will perform the consolidation.
- 3. Click on the cell in the new worksheet where you want to place the consolidated data.
- 4. Go to the "Data" tab in the Excel ribbon and click "Consolidate."
- 5. In the Consolidate dialog box, select the function you want to use (e.g., SUM, AVERAGE).
- 6. Click "Add" to select the data range from each worksheet. Ensure that each range has the same row and column structure.
- 7. Check the "Top row" and "Left column" options if your ranges have labels that you want to use.
- 8. Click "OK" to complete the consolidation process.

### **Group**

Group allows you to combine multiple rows or columns so they can be expanded or collapsed. This is useful for improviing the readability of larger data sets.

### **Grouping Data in Excel**

- 1. Select the rows or columns you want to group in your worksheet.
- 2. Go to the "Data" tab in the Excel ribbon.
- 3. Click on "Group" in the Outline section.
- 4. Choose either "Rows" or "Columns" depending on your selection.
- 5. Excel will create a group, allowing you to collapse or expand the selected data.
- 6. To ungroup, select the grouped data and click "Ungroup" in the Outline section.

### **3e - Convey insights on patterns and trends using data visualisation.**

To create simple visualizations, such as bar or line charts using Excel, follow these steps for effective graph creation:

### 1. Prepare Your Data:

Ensure data is clean and organized in columns and rows with clear headers.

### 2. Select Data Range:

Highlight the data for visualization, including headers if needed.

### 3. Insert Chart:

- · Navigate to the Insert tab on the Excel ribbon.
- Select your desired chart type, such as Bar or Line Chart.

### 4. Choose Chart Style:

• Pick a style that best represents your data from the options available.

### 5. Customize the Chart:

- Title: Add a descriptive chart title.
- Axes: Label axes to clarify their meaning.
- Legend: Ensure the legend is clear.
- **Data Labels:** Add labels to show specific values if needed.

### 6. Format the Chart:

Use Chart Tools to adjust colors, fonts, and styles for clarity.

### 7. Review and Adjust:

· Check the chart's accuracy and clarity; adjust as necessary for better insight.

### **Tips for Drawing Conclusions and Communicating Findings**

In order to draw conclusions from data, we should make a claim about what a graph is showing in response to a question or issue. The reasoning used to reach a claim should be clear and logical.

When communicating findings, we should present with an audience in mind (such as peers, family, school management, or community) with a purpose, such as to inform or persuade.

- 1. Use values (e.g., "The average test score was 75%").
- 2. Use visualisations to support findings (e.g., "The bar chart shows that football is the most popular sport among students").
- 3. Answer a question based on the data (e.g., "What is the most common age group in the survey?").